

September 13, 2006

PRESTIGE EUROPEAN AUTOSERVICE
811 NW 1 STREET
FORT LAUDERDALE, FL 33311

To Whom It May Concern:

I am writing this letter to express my sincere gratitude for the exceptional service I received at this shop.

I must say my day was not going very well when I walked into Prestige. I had just left a very seedy towing service a few blocks away that did major damage to my vehicle. The individuals at the towing service were very rude and unconcerned with the damage they had done. My wife and I were very distraught from the experience.

I must have been directed to Prestige by my Volvo, because I was driving in a daze at the time and had no idea where I was going. Little did I know that there would be a "silver lining" to this day.

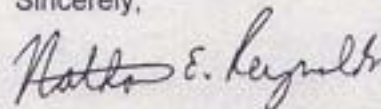
That "silver lining" was Mauricio and Patty. Mauricio took the time to listen to my ranting about the towing service, empathized with me, and immediately started checking with his suppliers to find the needed parts to repair our vehicle. While Mauricio researched the parts, Patty took time to visit with my wife, asking about our children, where we were from, etc., which further calmed us.

The final bill was very reasonable. In addition, they found an oil leak that at least three other shops had not been able to find. They also gave me an overall evaluation of my Volvos condition and future repairs and/or service that was needed.

I have already recommended Prestige to several of my friend but felt that was not enough. There are so many people out there just waiting to take advantage of the plight of others that it is truly refreshing to find people with such honesty and integrity.

I highly recommend Prestige European Autoservice. If you would like to talk to me personally just ask Mauricio for mobile number and give me a call.

Sincerely,



Nathan E. Reynolds