

XEROX®

September 24, 2007

Prestige Euro-Tech Autoservice

Dear Mauricio,

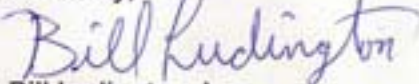
I want to thank you for saving my Dad's 1995 740iL. He passed away almost a year ago and he kept this car in great shape. I got it when he passed away and it is an important reminder of him as I drive around making my daily sales calls. A critical engine failure was caused initially by a mechanic I took it to who really didn't know what he was doing. I took it to the dealer initially and their answer was to put a new \$20,000 engine in the car or buy a new car. They obviously didn't care about the history of this car and just wanted to motivate me to buy something else.

I called you and new quickly that you are a skilled BMW mechanic. You described the problem so quickly and had an immediate grasp of what needed to be done. I hired you to replace the whole engine with a certified used engine from reliable sources and guaranteed it for a year. It's been nearly 6 months since you completed your work and it runs like a champ. I Can't tell any difference between the replacement and the original. I drive a hard 1500 miles per month making many stop and go calls. I Love the way it rides and, most importantly, I have an important memory of my Dad. I know he'd be pleased to know we solved the car problem. He would have respected your skills as I do.

Thank you for saving my Dad's car professionally and at a fair price.

If you ever need a reference please feel free to use my name or have customers call me.

Sincerely,



Bill Ludington Jr.

561-699-9126